

## Scotts Road Forestry & Log Transport Summary of Feedback from 2009-10 harvest season

In June this year feedback was sought from Scotts Road residents on the transport operations over the previous summer harvest period. A feedback form was mailed out to residents on the road. A total of 3 responses were received.

All three respondents identified that they were generally happy with how the transport operations had been undertaken and with the performance of drivers. Two of the respondents raised some issues.

The following issues were raised:

- Area toward end of Scotts Road, where it joins the highway does tend to erode – but has been fixed up at end of season.

*Response:* Road maintenance will continue to be undertaken. If residents identify road maintenance issues, please call the main Palmerston North City Council phone number (06 356 8199) to report the problem.

- Trucks occasionally drove too quickly on sealed part of Scotts Road, particularly just before the gravel.

*Response:* A voluntary 50km/hr speed limit has been agreed with transport contractors through this area. As a standard part of the new harvesting season start up all transport contractors will be re-notified of this speed limit. If residents have any concerns over the speed or other performance of drivers, please phone 0800logtruck, give the truck number recorded on the truck, and report the problem. This is a national reporting system and will record and feed the problem directly back to the contractor.

If you would like further clarification on any of these points or wish to discuss how we could improve our communication around this project, please contact:

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